



Re-opening Safety Protocol Procedures Effective 5/28/2020

In an attempt to practice social distancing we will be limiting the number of patients in our waiting room at one time. Please arrive on time and without additional family members or friends. Call us once you arrive in the parking lot. Our new schedule will be every 45 minutes giving us 30 mins for the exam and 15 minutes to clean up after patient leaves the office.

We are only seeing patients on days and times where the other doctors are out of the office.

If you are not feeling well the day of your appointment please stay home and do not come in. Call 714-363-5595 to cancel and reschedule your appointment. During this time we will not be charging for same day cancellations as long as you let us know in advance.

Prior to Appointment:

1. Log on to our website at www.ocbreastwellness.com and access our appointment software by clicking **SCHEDULE NOW** to make sure your credit card information is updated properly in the system. We will not be handling credit cards or cash during your visit. If you are unable to do this in advance we will have you read your credit card information to us rather than take your card to scan.
2. Ask Questions prior to your appointment; there will be "minimal talking" during the exam(s). Call in advance if you have concerns or questions.

Upon Arrival:

1. Call the office and let us know that you have arrived. Wait in your car.
2. We will text you the documents that need to be signed on your cell phone prior to coming inside. Make sure we have your correct cell number.
3. Bring only yourself, your keys, your cell phone & your credit card into the office. No purses, books, drinks or any other items will be allowed in the office.
4. Please wear your mask into the office and keep it on at all times during the visit (completely covering your nose and mouth). If you don't have one we will provide one for you
5. We will assess your temperature upon arrival. If your respiration is below 94 you will be sent home.

During Exam:

1. The examiner will have the proper mask, safety goggles and gloves for protection.
2. Remember limit talking during the breast exam. We will review your results post exam.